

EXTRA SUPPORT & TRAINING FOR MANAGERS

- Low- and midlevel managers are now the colleagues with whom their direct reports most regularly interact: **60% of hybrid employees say their direct manager is their most direct connection to company culture.**
- General acknowledgement that **many middle managers are ill equipped** to provide a sense of purpose, flexibility and career opportunities.
- Organisations are:
 - Provide **fresh support and training to mitigate the widening managerial skills gap**. The approaches that were successful in 2019 are ill-suited for the workforce of 2023.
 - **Clarify manager priorities**, make it clear how managers should allocate their time and redesign their roles where necessary.
- Gartner: [9 Future of Work Trends for 2023](#)