ONGOING FOCUS ON EMPLOYEE EXPERIENCE (DE&I, WELLBEING, FLEXIBLE WORKING)

- Employee experience continues to be a key focus area:
 - **Wellbeing:** *Proactive* rest to help employees maintain their emotional resilience and performance, rather than offering rest as a recovery solution after both have plummeted (e.g. proactive time off before high-demand working periods, no-meeting Fridays, allotted wellness time). Better manager training on support & in-house coaches.
 - Flexible / autonomous working: ongoing efforts to embed while maintaining community / relationships and being equitable
 - **DE&I:** progress and address the hidden resistance
 - Purpose & shared values: being clearer on the organisations wider purpose to society, and linking personal value to company values.
 - Gartner: Employees Seek Personal Value and Purpose at Work
 - Harvard Business Review: Forget Flexibility. Your Employees Want Autonomy.
 - Gartner: 9 Future of Work Trends for 2023